



firstpoint



UNIVERSITY of
WORCESTER

Student Services

We're here to help students access information and support during their studies. We offer advice and guidance on...

Wellbeing & Support

Settling In
Counselling Support
Disability & Dyslexia
Careers & Employability
Managing Responsibilities
Feeling Lonely/Homesick

Course & Study

Registration
Timetables
Study Skills
Making Changes
Mitigating Circumstances
Reassessments & Retakes

Documents & Procedures

University Policies
Student Status Letters
ID Cards
Interim Transcripts
Certificates
DBS

Accommodation & Transport

Parking Permits
Railcards
Travel Discounts
Communal Living
Finding Accommodation
Safety

Money & Finances

Student Finance
Hardship Funds
Payment Options
Bursaries
Council Tax Exemption
Finding Part Time Work

Quick Tip!

For more information & our opening hours view the firstpoint webpage

Quick Tip!

Students can get Council Tax, bank and student status letters from the 'Living' tab on their SOLE page

Quick Tip!

Replacement ID cards can be ordered and paid for online, through the firstpoint webpages

Quick Tip!

Take a look at our webpage for the 'Signposting Student Support: A Guide for University Staff' document

Quick Tip!

Check our webpage for Mitigating Circumstances frequently asked questions

Quick Tip!

If you have a question and don't know where to start, get in touch, or view firstpoint's A-Z webpage

Quick Tip!

Subscribe to our blog for useful updates, hints & tips throughout the year

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BLOG

<https://firstpoint.blog>